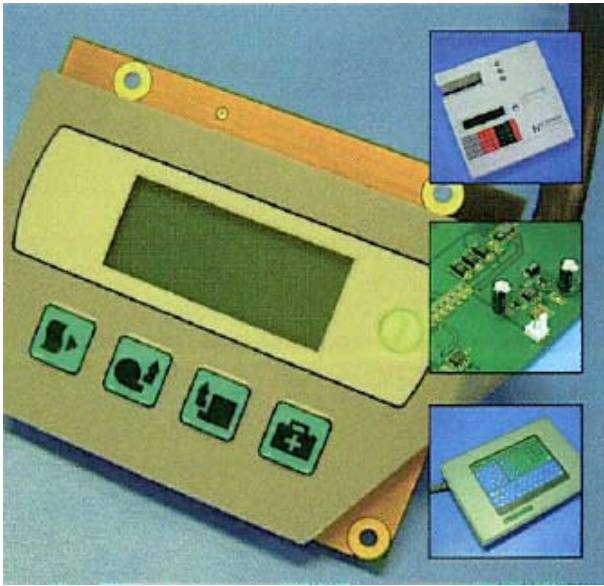


innogistic

MRP Succeeds Across the Board Toucan Systems Case Study

www.innogistic.co.uk

MRP succeeds across the board



To help maintain their position as leaders in the field of Human Machine Interface Solutions, Toucan Systems have selected to use Innogistic's new Concept 4000 MRP II.

Operating out of Abertillery on the edge of the Brecon Beacons, Toucan Systems offers a comprehensive electronics and software design service. They provide the total design and engineering package to support their clients' specific needs and excel at software which includes C, C++, Visual basic and Assembler language. They also offer other applications for specialist users in the fields of sports, medical, process control and safety.

Toucan Systems are committed to providing high quality designs with a flexible approach. Their successful business depends upon the software that controls every aspect of their work from formatting and stock control, to sales order processing and product data management. They have successfully utilised Innogistic's products for the entire 20 years that their company has been running.

David Wakeling, the Founder and Managing Director explains that he spent time looking around at the latest MRP systems and initially chose Concept because it could accept 20 digit part numbers. But he also "liked the way they worked. Concept's module for MRP seemed to be more coherent than other offerings. I looked

at five other systems, but there was always something about them that I knew was going to be a problem. I've not regretted my decision at all."

Consequently, two decades later, Toucan Systems has "very limited experience of other systems because we've always been happy with what Innogistic offer us. But I do hear about other customers and suppliers who operate with different systems that often let them down." Due to this long history together, Toucan Systems elected to be the first beta test site for the conversion to the upgraded Concept 4000 which would hopefully offer them more flexibility.

Concept 4000 is a highly comprehensive package that is designed to enhance business efficiency and increase profitability. With the help of Innogistic's expert consultants it can be fully operational within a matter of days. When it was initially installed with Toucan Systems, David Wakeling was "expecting problems, but we simply installed on one day and the next day we were up and running. The transition from the old system was totally straight forward; there were no problems. The process was much smoother than I had anticipated."

Thanks to Concept 4000, Toucan Systems have moved on to bigger projects and are still planning more uses for the system in the next few years, including integrating with serial number control. This successful business is dependent on Innogistic's system and couldn't work without it. As David Wakeling concludes: "the planning system never lets us down and this is mission critical. I can't begin to imagine how we would run our business without a system like Concept."